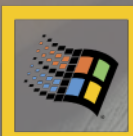


# SAMTOUCH

Point of Sale



Microsoft  
**Windows  
Powered**

# Samtouch Software

**Samtouch our 'on premise' Point of Sale software solution has been fully developed and painstaking tested alongside brand leading Point of Sale hardware to ensure 100% compatibility, leading to reassuring high levels of reliability required in the hospitality industry.**

Unlike other POS software solution provider's Samtouch does not need a continual link to a cloud server. It works independent of any external software and will operate seamlessly during service if connection to the internet is lost.

Our solution is simple to setup and a breeze to use and offers all the key features required for all sectors of the hospitality industry.

In addition to our 'On Premise' front end solution, Samtouch Office our low cost SAAS cloud based back office solution offers a higher tier of management reporting as well as system management from a central point. Samtouch Office works across any operating platform with a web browser application.



Whether you are managing one or many locations, Samtouch Office provides you with the flexibility to view management reports at your leisure. Highlight real-time trading information, monitor areas such as operator errors and refunds which assists in reducing shrinkage or indeed add/update product prices real time.

Recipe nesting, profitability reporting and stock inventory are all part of the rich features that Samtouch Office offers. As an SAAS cloud solution, Samtouch Office is always up to date. No need for costly & time consuming updates it is all part of the system solution.





“Samtouch POS offers a simple user interface increasing speed and efficiency which instils customer confidence.”



# System Integration

**Moving to a new POS solution can be a daunting experience taking up valuable management and staff time. Buying your solution online with no 'On the Ground' help can lead to core installation and setup issues that can inevitably result in system failure.**

Our team of system provider's take away this pain ensuring the initial installation and setup is carried out professionally and is bespoke to your business operation.

Full testing is carried out on premise ensuring core networking and system infrastructure is configured specifically to your requirements

A new POS system can be stressful for staff members that's why our training takes place in your premises where staff members are more relaxed in an environment they are familiar with.

Ongoing support is part of the whole package offered by Samtouch System Provider's.

Whether you are looking for advice over the telephone, remote access to your system or a site visit from our local System Providers you can rest assured that on-going support is only a telephone call away.

## Why Samtouch?

- Robust and feature rich solution developed and supported by POS businesses who know the hospitality industry.
- We offer an end to end solution from hardware to software which ensures complete harmonisation on every aspect of your new POS solution.
- Complete on-site system installation, testing and training. Ensuring management and staff are 100% confident in system operation.
- On-going system support and 'hand holding' from one of our qualified system providers.
- Nationwide coverage via our reseller network.



### Compatibility

Tried, tested & fully compatible with Sam4s Hardware.



### Experience

Knowledge of POS & Hospitality industry.



### Nationwide

We cover the whole of the UK via our reseller network.



### Cost Effective

An affordable solution with a quick return on investment.

# Simple to Use

**Our solution is so easy to use, that staff members can be fully trained in less than 20 minutes. Although the solution is one of the most feature rich POS solutions in the industry, providing a wealth of management reports, its designed to reduce shrinkage.**

The user interface is so easy to use new staff members can be up and running in no time at all. Our system delivers fast clerk lay-away or tab operation across multiple terminals as well as easy to use table management, split billing and fast tendering.

With lead thru operation prompting cooking instruction, up selling or cross selling features you can rest assured that the operation is kept simple for the operator but provides every opportunity to increase average transaction value.

Ongoing system maintenance, including product changes, menu changes or screen changes can be completed either on the POS terminal or via our cloud based solution Samtouch Office.

Monitoring stock shortage or identifying staff error notification is only a small part of the cloud based back office solution. With a wealth of management reports available at the touch of a button, Samtouch Office offers an easy to use back office solution cutting down mundane tasks.



## Easy Training

The user interface is simple & intuitive making system operation simple.



## Speeds Up Operation

A well-designed system, speeds up operation & reduces shrinkage and waste.



## Customer Satisfaction

Professional, quick & accurate service leads to customer confidence.

# **SAMTOUCH** Key Features

HOSPITALITY





# Floating Operators & Tabs

**As part of a multi-POS operation, it is important that operator's can move around a system easily. With Samtouch any operator can start a Sale/Tab on one terminal and add to or finalise the sale on another terminal reducing bottle necks and speeding up service.**

Operators can quickly move a tab to a Table/- Check anywhere in the system ensuring no transactions are lost. Operator accountability is crucial to the smooth running of your business.

Samtouch POS and Samtouch Office provide a high level of management reporting available for each operator.

Whether you are reconciling each operator individually or tracking sales performance at either product level or category level, Samtouch provides easily readable reports to analyse your operators performance.

Samtouch Office also displays Windows style notifications on the dashboard if your operator carries out an operation that you want notifications on. For example: voids & refunds or any other areas that may be susceptible to abuse.



“Operators can quickly move a tab to a Table/Check anywhere in the system ensuring no transactions are lost.”



## Unlimited Operators

Unlimited operators can be added to your point of sale system.



## Dallas Sign-On

Dallas key operation for speed of service and security.



## Reporting

Full reconciliation and sales reporting is available per operator.



## Synchronise Transaction

Operator sales are synchronised throughout the system.

# Dynamic Screen Setup

**Adding new products or specials to a touch screen system can be tedious. First creating the product information and then assigning it to the relevant screen.**

We understand how time consuming this can be so have 'lightened the load'. With the Samtouch 'Dynamic Screen' feature all you need to do is create the product, assign it to a category. i.e. Starters, Mains, Desserts etc. and Samtouch will do the rest.

With menu rotation its' easy to activate or deactivate product lines and again our dynamic screen technology will update the screen 'real time', instantly making the product saleable.

Our totally flexible widget location, multiple dynamic screens can be implemented so for example all food menus could be allocated to a section of the touchscreen and drinks could be allocated to a different section of the screen.

For multi-terminal sites it makes sense to standardise the configuration throughout the business. With terminals' carrying out different functions such as bar or front desk operation, It's simple to tailor a terminal to it's actual function.



"With the Samtouch 'Dynamic Screen' feature all you need to do is create the product, assign it to a category."



**Quick & Easy Product Creation**  
Adding new products is simple with Samtouch.



**Fast Operation**  
Optimised for quick performance on Microsoft latest operating systems.



**Vivid Definition**  
Utilising the quality PCT touchscreen offering high definition fast refresh performance.



**Best Practise Interface**  
Designed by people who know the industry offering best practise system operations.



# Remote Services

**To further enhance efficiency and increase service accuracy and adopt best practice operations within your establishment, Samtouch Software offers a range of remote services.**

Utilising tablet operation at the table, speeds up service and dramatically reduces wrong orders, enhancing customer experience. What's more the software operation on the tablet is an exact extension of the fixed terminal operation, so operators don't require further training to use the table ordering solution.

Remote order printing to the bar prep areas and kitchen service areas again improve accuracy, speed up service again leading to a better experience for the customer.

For fast food operations, kitchen order monitors can offer a more efficient and cost-effective solution to kitchen order printers.

Used by many of the big fast food chains kitchen order monitors display on going orders as well as a snap shot of the meals that need preparing real-time.



“Utilising tablet operation at the table, speeds up service and dramatically reduces wrong orders, enhancing customer experience.”



## Best Practise Operations

Designed for the hospitality industry to instil best practise operations.



## Accurate Order Processing

Lead through options to ensure the right questions are been asked during order taking.



## Faster Table Turnaround

Orders instantly processed through to the kitchen for faster food prep.



## Improved Customer Experience

Faster order processing, less mistakes in food delivery and accurate billing.

# Customer Loyalty

**It's just as important to retain customers as well as finding new ones. The combination of Samtouch & Samtouch Office makes it easy to manage customer information and promote your business by offering loyalty points, price level discounts for special clients or to offer a cash less solution.**

Loyalty cards can be issued to customers to earn points and redeem special offers or membership discount. Customers can even be offered a level of credit or cash top-up facility.

The combination of Samtouch front of house & Samtouch Office solution provides transparency across all terminals and locations throughout your businesses. Customer information, loyalty points and cashless funds are updated instantly ensuring the right information is available to you and your customers real-time.

Capturing information about your customers points, card funds and purchase habits enables you to bespoke email campaigns based on real data.



“Loyalty cards can be issued to customers to earn points and redeem special offers or membership discount.”



## Global Customer Management

Centralise customer data, customers can visit any one of your establishments and their data is up-to-date.



## Increase Customer Retention

Keep in contact with customer, offer special discounts or promotions.



## Analyse Individual Spend

Keep track of what your customers are purchasing and tailor your promotions to individual groups of customers.



## Increase Turnover & Profitability

Promote slow moving products or special bundles to the customer database that continues to grow. Increasing turnover & profitability.

# Promotions

**A large part of the hospitality business is about offering a range of promotions to entice customers.**

The Samtouch solution facilitates definable promotions and discounts that are easy setup either within Samtouch or on Samtouch Office. These wide range of promotion options allows management to easily incentivise and influence customers spending trends.

Promotions can be actively monitored, allowing management to easily adapt promotions for maximum benefit. Whether you are looking to implement a simple 3 for 2 deal or a range of complex promotions, Samtouch has the capacity to deal with a wide range of promotional algorithms.

Unlimited number of promotions can be preset within Samtouch allowing you to keep promotions up to date and exciting to the customers.

In addition, promotions can be scheduled to preset times of day i.e. 'Happy Hour', but can also be predefined to run for a period of time, i.e. 'This Months Specials.'



“Samtouch has the capacity to deal with a wide range of promotional algorithms.”



## Wide Range Promotional Options

We offer a wide range of promotional algorithms built into Samtouch.



## Easy Implementations

Promotions can sometimes be quite complex but are easily created in Samtouch.



## Incentivise Customers

Promotions can influence and incentivise customers spending.



## Time Activated

Promotions can be activated on different days or time of day.



# Caller ID

**Specifically for the takeaway businesses, Caller ID connects your Samtouch POS to your phone system so the caller can be identified before you pick up the call.**

Your customer details are brought up on the screen for you to place the takeaway order and to confirm 'Delivery Address' and 'Contact Details' that have previously been entered into the system.

You can also track customers previous orders and promote new products or increase orders by identifying previous product sales.

Portray a professional and efficient business with accurate information at your finger tips. No more scribbling down customer orders, no more wrong orders, no more wrong deliveries. Increase your customer loyalty.

Improve your business profile and instill customer confidence and retention by using the Caller ID feature built into Samtouch. All your competitors have it so don't get left behind!



“Your customer details are brought up on screen for you to place the takeaway order.”



## Speed Up Service

Have all the customer information at your finger tips to simply take the order.



## Boost Customer Retention

Confidently answer the telephone referring to the customer directly.



## Reduce Delivery Errors

Work from existing information, so no wrong address information.



## Increase Sales Revenue

Reduce shrinkage and speed operation increasing sales revenue.

# Food Allergens

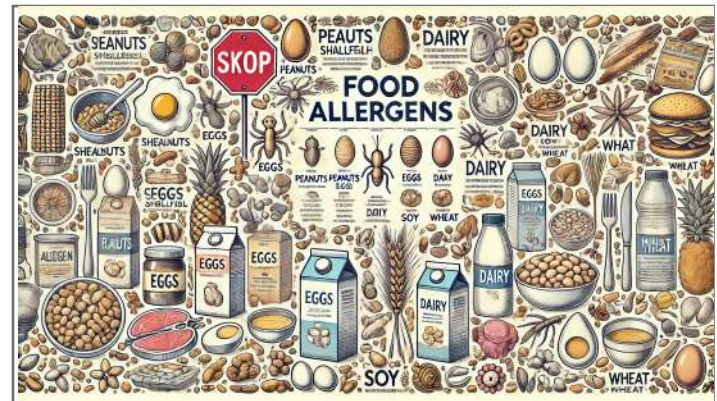
**As a food business, you must follow the allergen information rules set in EU Food Information for Consumers Regulation (EU FIC). This means that you must:**

Provide allergen information to the consumer for both pre-packed and non-prepacked food or drink handle and manage food allergens adequately.

You need to tell your customers if any food products you sell or provide contain any of the main 14 allergens as an ingredient.

- Celery.
- Cereals containing Gluten – including Wheat (such as Spelt and Khorasan), Rye, Barley & Oats.
- Crustaceans – such as Prawns, Crabs & Lobsters.
- Eggs.
- Fish.
- Milk.
- Molluscs – such as Mussels and Oysters.
- Tree Nuts – including Almonds, Hazelnuts, Walnuts, Brazil Nuts, Cashews, Pecans, Pistachios and Macadamia Nuts.

- Mustard.
- Peanuts.
- Sesame Seeds.
- Soybeans.
- Sulphur Dioxide and Sulphites (if they are at a concentration of more than ten parts per million).



“Provide allergen information to the consumer for both pre-packed and non-prepacked food.”



**Information Quickly**  
Provide customer with relevant product information quickly.



**EU Food Regulations**  
Assists in meeting current regulatory food guide lines.



**Products Management**  
Easily maintain product information through Samtouch Back Office.



**Paper Records**  
No more paper records at the front desk.

# Price Levels

**Samtouch offers up to 6 different price levels per product. These can be used in many different scenarios from Happy Hour, Customer Loyalty Price Levels, Trade Customers etc.**

In addition, price levels can be scheduled to operate on different days and/or different times of the day to work in conjunction with your promotion.

We know that providing customers with varied promotional offers is a fundamental part of everyday business, but sometime difficult to achieve on your current POS solution.

That's why Samtouch has a full suite of promotional algorithms built in. Whether you are offering discounts on more than one product or combination of products Samtouch software offers a complex range of promotional options.

Dealing with multiple sizes as part of your inventory process can be a headache too. Samtouch

deals with this most effectively by offering multiple sizes and prices per product.

Typically wine can be sold in 125ml, 175ml & 250ml measures so Samtouch allows you to factor in the relevant quantity to deduct stock accordingly.



“Samtouch software offers a complex range of promotional options.”



**Price Levels**  
Up to 6 Different Price  
Levels Per Product.



**Scheduled Delivery**  
Operate Offers at Different  
Times or Different Days.



**Promotions**  
Create Offers Like 2-4-1, Happy  
Hour, Early Bird & Kids Eat Free.



**Multi Sizing**  
Multi Sizes & Multi Prices  
Per Product.



# Digital Receipts (E-Receipts)

**Enhance your customer marketing database. Captcha customer email addresses at the point of sale terminal by offering to send their receipt to a nominated email address.**

Digital receipts are normally sent via EPOS, e-mail or an app. Unlike paper receipts, e-receipts are used to reduce paper usage. These are used to inform the customer of promotions and discounts.

Another important purpose is to use the digital receipts as a marketing instrument. Another reason for the use of e-receipts is business intelligence.

Through the usage of these e-receipts, companies can track their customers easier in terms of purchases, which supports the business intelligence.

Through this companies can adapt marketing campaign towards the customers. The e-receipt helps to connect customers to their purchases.

Merchants can issue e-receipts using Samtouch or external services. Possible ways of distributing the email receipts may be to send an e-mail or text via mobile network.



“Unlike paper receipts, e-receipts are used to reduce paper usage. These are used to inform the customer of promotions and discounts.”



## Help Save Paper

Unlike paper receipts, e-receipts are used to reduce paper usage, money and waste.



## Promotions

Use e-receipts to inform your customers of promotions and discounts.



## Marketing

Adapt and tailor marketing campaigns based on your customers spending habits.

# Allocation of Tips Act.

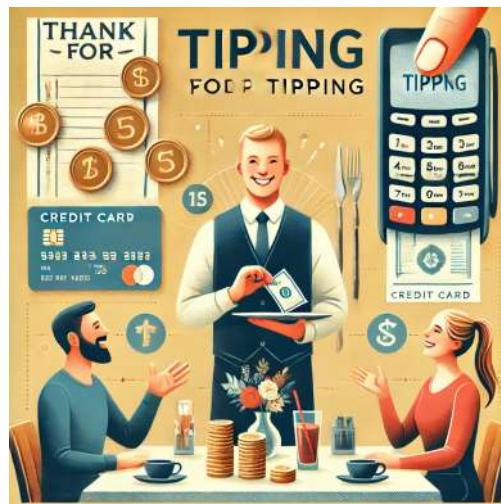
The Employment (Allocation of Tips) Act 2023 is a piece of UK legislation aimed at ensuring fair treatment of workers regarding tips, gratuities, and service charges. The key purpose of the act is to stop employers from retaining tips and to ensure that tips are fairly distributed among employees.

1. Employer Obligation to Pass Tips to Workers:
2. Fair and Transparent Distribution
3. Record Keeping & issuing Tipping policy
4. Enforcement and Worker Rights
5. No Deductions from Tips

The Employment (Allocation of Tips) Act 2023 strengthens workers' rights by ensuring that tips and service charges are fully passed on to employees without interference from employers. It is part of the government's broader push to improve fairness in the workplace, particularly in service industries where tipping is common.

Although SamtouchOffice cannot cover all aspects of the tipping policy. As part of its wealth of management reports we can demonstrate the value of tips and gratuities recorded within the business as well as on a member of staff basis.

These reports make the keeping of tipping records easy and simple and can be produced for any member of staff as required,



“Are you compliant with the New tipping policy?”



## Recording Tips

As part of the daily service operations tips can be saved again each transaction



## Reporting

As the end of the day tips can be reported for each member of staff



## Archive Reports

Reports can be accessed for up to 12 months and saved for reference purposes.



# SAMTOUCH Modules

HOSPITALITY



# Drinks Promotions

**In conjunction with JDP Worldwide, Samtouch have developed an interface module between its front-end EPoS solution and The Drink Exchange.**

The Drink Exchange turns a bar into a stock market for a night with a selection of food and drinks prices changing every 5 minutes based upon what customers are buying – and 'live' trading prices displayed on TV's.

Generally run as a weekly event or as a happy hour tool, it's great interactive fun for customers whilst being a hugely effective sales driving tool (increasing sales on average by 40%).

## Easy Set-Up

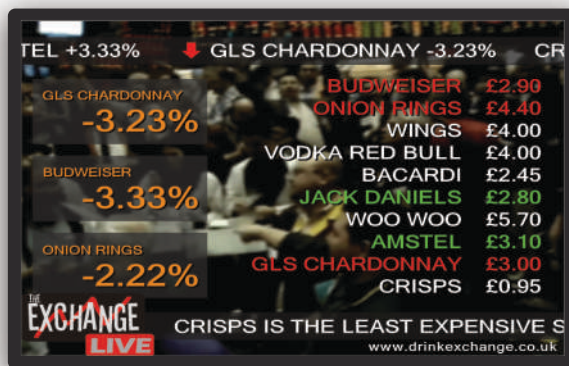
Setting up The Drink Exchange is an incredibly easy process. We remotely install and configure the program on to the EPoS PC. No additional hardware is required – just a compatible EPoS system and at least one TV.

## Marketing

The Drink Exchange can be linked to a bar's Twitter feed... with 'Insider Tips' announced to all your followers minutes before 'Market Crashes' occur!

## Sales Boost

'Market Crashes' can be scheduled for quiet times or times of traditional exodus – extending customers' visits in the bar with something always happening.



### Drive Volume/Margin

Users can drive volume/margin as they wish by selecting the products and minimum and maximum prices for each.



### Avoid Downtime

Schedule market crashes to coincide with quiet periods or traditional exodus times that in turn create buzz and drive sales.



### Easy To Install

The Exchange is compatible with most EPoS systems and is currently up and running on 64 different systems.



### Easy To Use

Prices are automatically linked with the venues EPoS system so the bar tender can take payment for drinks as usual.

# Cloud Accounting

**Samtouch's simple integration stops the need for double entry of your sales to Xero Accounting. Our integration to Xero is supplied as part of our Samtouch Office back office solution at no extra cost. Pay your standard Xero Accounting software charges and there is no other added costs.**

Xero accounting is one of the most popular small business accounting solutions, which is recognised by the major accountancy companies throughout the UK.

Xero's low monthly cost as well as its simple user interface has made it one of the most popular cloud based accounting solutions available on the market today.

Category sales are posted to your Xero nominal along with receipt to allow you to reconcile to your bank. Currently, integration doesn't take into account stock or credit account transactions.

From bank reconciliation to VAT returns, Xero offers a fully encompassing small business accounting solution.

There is a wealth of online information available to guide you through the start-up right through to every day tasks.



## Easy Invoicing

Create professional recurring invoices and receive updates when they're opened.



## Fast Bank Reconciliation

Your latest banking, credit card and PayPal transactions are imported and categorised.



## Inventory

Inventory items speed up invoicing while tracking sales and purchases. Stay on top.



## Payroll

Reduce manual data entry and increase compliance with combined payroll and accounting.



## Easy Invoicing

Create professional recurring invoices and receive updates when they're opened.

# Discover how Dojo can help boost your business



## **Next-day transfers**

Enjoy faster access to your cash and get your card takings the next day for free – 7 days a week.



## **Insights in your hand**

See your transactions, simplify PCI compliance reporting and get transfer notifications on the app.



## **Smart payment tech**

Integration direct to your eZeePOS solution or take orders and take payments at the table.



## **Protect your profits**

Use point-to-point encryption, Strong Customer Authentication and top tier transaction monitoring.



# dojo

**For the best rates and professional advice speak to  
your Samtouch reseller.**



# Customer Loyalty

**In conjunction with Yoyo Wallet, Samtouch have developed an interface module between its front-end EPoS solution and Yoyo Wallet.**

With over 1.5 million users and more leading retailers joining the Yoyo platform, integrating with Yoyo is a no-brainer if you want to keep your POS system at the forefront of the latest tech.

Yoyo's platform is already the market-leader but keeps getting better and better with regular platform upgrades and new feature releases.

## Integrate Mobile Payments

Yoyo integrates with EPoS systems like Samtouch. Accepting mobile payments in your workflow can be faster than other methods.

## Accept Mobile Payments

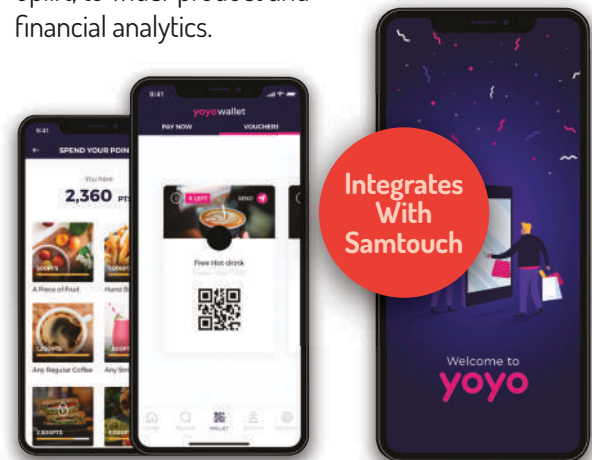
With a payment card in their Yoyo account, customers are able to pay at retailers that accept Yoyo by displaying a secure and unique barcode.

## EPoS Integration

Yoyo appears as a payment type and is triggered manually or by scanning a payment/reward barcode, automatically adding any discounts.

## Easy Reporting

Access and easily share a range of reports from campaign performance and financial uplift, to wider product and financial analytics.



### Paperless Loyalty Cards

Your customers don't need to carry around paper loyalty cards.



### Targeted Offers

Your customers can receive targeted and relevant offers straight to their phone.



### Automated Marketing

By using transactional data, you can target customer segments and behaviours.



### Customer Segments

Using your data, you can segment your customers based on frequency of visits.

# Hotel Reservations

**In conjunction with Mainstay Professional, Samtouch have developed an interface module between its front-end EPoS solution and Mainstay. Professional is an intuitive end-to-end PMS software system.**

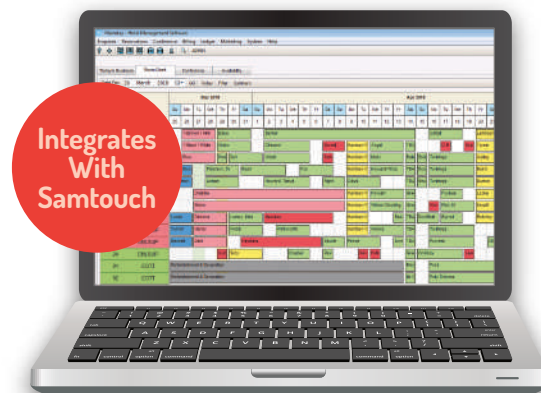
Each hotel can select the modules suited to their own establishment and requirements. Mainstay has built up an enviable reputation for its functionally rich software, reliability and flexibility at a competitive entry level price.

Mainstay has all the main features required for any busy hospitality environment; Enquiries, Reservations, Billing, Conference, Sales Ledger and Marketing and is configurable to each hotel.

## Integration between Samtouch & Mainstay Professional

When a guest makes an order the room is selected from the POS terminal and the item then charged on to the room bill in Mainstay.

- Enquiries and Reservation Management.
- Full Multi-Channel Management.
- Sales Ledger and Billing.
- Marketing and Guest Profiling.
- Integrates with Sage, EPOS and Call Costing.
- Conference Bookings.



**mainstay**  
RESIDENT PRO

**directroomsales**  
 **Guestline**



**Customer Enquiries**  
Records all the customer details and any information they have requested.



**Sales & Marketing**  
Assists any business with special offers or promotions they may have.



**Reservations**  
Colour coded room charts help to display reservation statuses.



**Billing & Sales Ledger**  
Financial reports including, revenue, daily summary and a full audit trail..



# Trusted Payment Solutions

All you need from one payment provider.

- Best rates.  
Never pay more than you need too.
- Full Solution.  
Stand-alone, counter top, At table, & App payment solutions all under one roof.
- Fast Settlement.  
Get your payments quicker
- Secure Solution.  
Fully PCI Compliant for total peace of mind.
- UK Support.  
24/7 support here in the UK.
- Latest technology  
Keep ahead of the game with the latest payment technology.



# Card Integration (EFT) Sector

**Looking for a new EPOS system with integrated credit card payments? Then, Samtouch has a number of credit card solutions available to you, one of which you may already have a relationship with.**

Fed up of the big banks? Want more for your money? Look no further. We're throwing out the rule book, doing things differently and putting our customers first. With integration with Paymentsense, eMerchantPay, Dojo, WorldPay, SagePay and Opayo we are able to offer either countertop EFT integration or mobile integrations with very competitive transaction charge fees.

Our range of EFT terminals help you take money on the move, around your premises or at the POS. In addition, our solutions allow you to take payment online, pay over the telephone and pay by link systems to suite all your business needs. Some systems even allow you to take top-up mobile phone payments which you can provide as a service to you customer.

With full PCI Compliance, our Card Payment providers will talk you through the "red tape" that comes with taking credit card payments. As part of the system installation and on-boarding process our system provider's will ensure that you POS terminal in configured to work with you card payment terminal.

 **paymentsense**  
beyond ordinary

 **emerchantpay**

**worldpay**

**dojo.**



## Ready For Anything

UK-based team are available 24/7. They're a friendly bunch whose mission is to make things easy for you.



## Integrated Payments

Lets your card machine and till talk to each other for simpler sales – and we're the only ones offering it at no additional cost.



## Strength In Numbers

What do you get when you combine the power of 70,000 small businesses? We use our size to negotiate with banks.



# Online Table Booking

**Samtouch operators can now access the functionality of ResDiary from within the Samtouch EPoS Solution. With the two-way communication between Samtouch and ResDiary, users can manage their bookings, walk-ins, and other important table information seamlessly between the two systems.**

Important customer information can be passed from ResDiary to Samtouch and Samtouch keeps ResDiary informed about table status.

## Email Marketing

ResDiary offers a free, inbuilt, email marketing solution, meaning you can manage your customer database, send emails, and track results, all through your normal ResDiary account.

Delivering you the tools to be fully GDPR compliant, your database is updated whenever a customer opts in while making a reservation.

## SMS Marketing

Send SMS notifications directly to your customers from your ResDiary system. You can send marketing campaigns, reservation reminders and cancellations. SMS marketing for restaurants integration is an optional extra.

## Also Available:

- [www.avenista.com](http://www.avenista.com)

**Avenista**



**Table Management**  
ResDiary's simple grid and table plan views let you easily see all your bookings in one place.



**Commission Free**  
Pay no booking commissions from apps and sites, social media and reserve with Google.



**Cloud-Based System**  
Access your diary anytime, anywhere with the help of ResDiary's cloud-based system.



**Billing & Sales Ledger**  
Flexible ways to secure your revenue, process payments and reduce no-show customers.

# Time & Attendance

**Deputy helps you schedule the right number of waiters, chefs etc to meet demand, deliver great service and keep costs down. That kind of advantage really pays off when you have competition on every corner.**

Whether you're a small UK business or a medium to large scale business, online employee scheduling software from Deputy will work for you. Easily manage multiple locations, department's and roles in a single account.

Create new shift structures instantly, drag & drop existing rotas, build custom rota templates, or use auto scheduling to create optimised, legally compliant rotas with a single click.

Publish and share staff rotas with ease. Notify employees about shift changes with the option to request confirmation, or share with entire departments using email, SMS, or push notification.

The integration between Deputy and Samtouch provides clock-in/clock-out and sales transaction information allowing Deputy to forecast and report on crucial performance indicators about staff cost against turnover.

## Also Available

- [www.s4labour.co.uk](http://www.s4labour.co.uk)



### Reduce Wage Costs

Accurately cost staff against sales data and never go over budget. Sync your employee's pay rate with your payroll provider.



### Cover Leave & Unavailability

Deputy's smart leave management system allows employees to independently request time off.



### Manage Fatigue & Overtime

Avoid employee fatigue by setting a limit on how many hours an individual can work per day or week.

# How to buy?

Moving to a new POS solution can be a daunting experience taking up valuable management and staff time. Buying your solution online with no 'on the ground' help can lead to core installation and setup issues.

Our team of system provider's take away this pain ensuring the initial installation and setup is carried out professionally and is bespoke to your business operation.

Ongoing support is part of the whole package offered by Samtouch System Provider's.

Whether you are looking for advice over the telephone, remote access to your system or a site visit from our local System Providers you can rest assured that on-going support is only a telephone call away.



## On-site Installation

To ensure your system meets your every needs. Our systems come with on-site installation ensuring a reliable and robust solution.



## Training

Our system integrators hand-hold you through the initial training to ensure you are getting 100% from your new system.



## Ongoing System Support

Telephone, remote and local support is available for all our systems. Whatever your problem our providers will assist you every step of the way.



# SAMTOUCH Additions

HOSPITALITY



# Samtouch Kitchen

**Transform the way orders are handled in the kitchen using the latest technology from Samtouch. When orders are taken front of house, order tickets are transferred to a touch screen terminal located in each preparation area.**

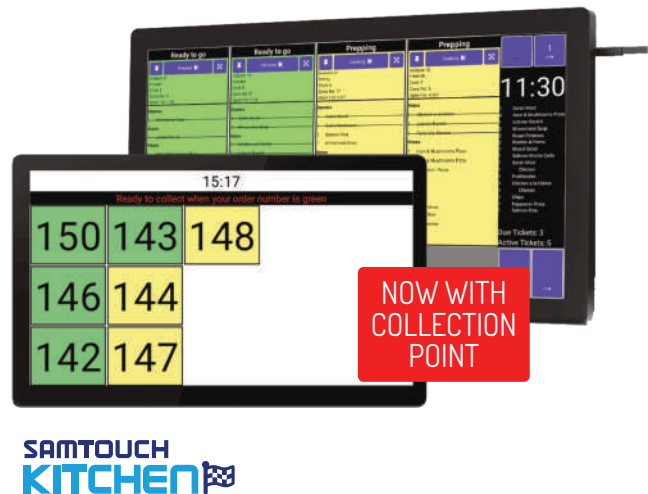
Each order is shown as an individual ticket with information such as Table#, Guests, Time Taken, Collection Time. A summary of all the items that need to be prepared are consolidated on the screen so chef can see at a glance what needs to be prep'd.

No more lost tickets; digital tickets go a long way to reducing litter in the kitchen as well as helping the hospitality environment and cutting costs in paper rolls too.

Just in case an order has been missed alert times can be pre-set in the system to advise chef that an order has not gone. All in all, Samtouch Kitchen offers a range of features to speed up operation,

minimise wastage and reduce stress levels in the kitchen.

Samtouch Kitchen comes with dual Windows (additional cost) and Android operating systems and will work on any Sam4s POS touch screen.



## Consolidated List

A comprehensive list of all the orders recieved but yet to be prepared.



## Pinned Orders

See the status of current orders being prepared whilst 'pinned'.



## Just In Case

Alert times can be pre-set in the system to advise chef that an order has not gone.



## Unpinned Orders

'Unpin' orders once the order is prepared and ready for collection or delivery.

# Samtouch OrderPad

**Designed specifically for the busy restaurant environment, Samtouch OrderPad increases order processing times by at least 35% but more importantly improves order accuracy leading to a better all-round customer experience.**

Samtouch OrderPad allows waiting staff to process customer orders at the table and automatically update your Samtouch POS system which then processes the order through to the food and drink preparation stations.

## Nobody Likes Waiting

How many customers have you had to turn away because they don't like waiting or queuing? You want to seat as many customers as possible in one service.

## Faster Turnover

With Samtouch OrderPad, you can quickly and accurately take orders direct at the table, process

the order though to the kitchen. Less mistakes, faster table turnover, more profit!

## Keeps Everybody Happy

Waiter's are not having to waste valuable time returning to the POS terminals to input order's from a check pad which leads to inaccuracies. The customer's order is more accurate and the table service is quicker which assists with quicker table turnover.



## Pay at Table

You can now take orders and pay at table on the same hardware. Available with selected credit card payment providers.



**imin**  
Swift2Pro Hand held

**SAMTOUCH**  
**ORDERPAD**



**Customer Experience**  
Samtouch Orderpad increases order processing times by at least 35%.



**Keeps Everybody Happy**  
Waiter's are not having to waste valuable time returning to the POS terminals.



**Nobody Likes Waiting**  
You want to seat as many customers as possible in one service. Less mistakes, more profit!



**Faster Table Service**  
Print receipts at the customers table using Bixolon's wireless mobile printers.

# OrderPad –iMin Swift 2 Pro Terminal

**Samtouch software in conjunction with Dojo / Paymentense offer an all-in-one POS solution featuring OrderPad POS system with “Tap on Glass” Payment technology.**

OrderPad was developed to provide restaurateur with a leading technology device that could not only take orders at the table or alfresco, but to provide a safe and efficient environment to take payment.

This leading technology speeds up table service, reduces order mistakes and ensures the right amount is charged to the customer.

- 6.5” HD Touchscreen.
- High performance
- Built-in Thermal Printer
- WiFi connectivity.
- Optional 3G/4G Data Sim For Mobile Payments.
- Point-to-point Encryption.
- Simple PCI Compliance
- Fast Money transfer.
- Competitive Rates
- Low Gateway Fees.
- Remote Updates.

## OrderPad Features:

- Combined Order At Table With Pay At Table.
- Built-in Receipt Printer.
- Fast Operation.
- Enquire Of Allergy Information.
- Print Orders Direct To Kitchen.
- Table Status Function “Ready For Mains.”



**dojo**



### Best Rates

Lower cost POS solutions usually attract high transactions rates. With Ezeepos / Dojo our rates are very competitive



### Safety First

Safely take orders and payment either at the table or alfresco.



### Latest Technology

We use the latest POS technology from iMin and Dojo to ensure your system is fully optimised.



### Transaction Payments

Fast transfer into your designated account.

# Samtouch OrderPad With Card Payment

**Samtouch software in conjunction with eMerchantPay EFT offer an all-in-one POS solution featuring Samtouch OrderPad (downloadable on Google Play) with built-in EFT and receipt printing with the Pax A920 EFT unit.**

Samtouch OrderPad was developed to provide restaurateur with a leading technology device that could not only take orders at the table or alfresco, but to provide a safe and efficient environment to take payment.

- 5-inch HD Touchscreen.
- Built-in Thermal Printer
- WiFi connectivity.
- Optional 3G/4G Data Sim For Mobile Payments.
- Point-to-point Encryption.
- Simple PCI cCompliance
- Fast Money transfer.
- Competative Rates
- Low Gateway Fees.
- Remote Updates.



## OrderPad Features:

- Combined Order At Table With Pay At Table.
- Built-in Receipt Printer.
- Fast Operation.
- Enquire Of Allergy Information.
- Print Orders Direct To Kitchen.
- Table Status Function "Ready For Mains."



**SAMTOUCH  
ORDERPAD**



## Current Rates

Connect with the best rates and gateway fees from eMerchantPay



## Safety First

Safely take orders and payment either at the table or alfresco.



## Latest Technology

The Pax A920 EFT terminal is the latest technology device for card payments.



## Transaction Payments

Fast transfer into your designated account.



# Samtouch OrderMe App

**Samtouch OrderMe is a professional customers “own device” ordering app.**

**Designed for the busy restaurant, bar or fast food environment, Samtouch OrderMe provides a safe and efficient solution for customers to place food orders on their own Android or IOS mobile device, either on premise or remotely.**

As the hospitality industry continues to evolve during the current challenges, Samtouch Point of Sale solutions evolve to meet increased demands & flexibility required of the industry. Whether your core business is table service looking to incorporate a take away service or a fast food business wishing to extend out to delivering meals to customers. The Samtouch portfolio of hardware and software has all the tools built-in to enable you service your customers in the most safe, efficient and cost effective way.

With Samtouch OrderMe all orders are automatically processed through your Samtouch Point of Sale system along with your traditional sales channel, saving time and reducing manual entry errors. In addition, if your system has kitchen order printers or kitchen video system all orders from OrderMe will be

sent through the kitchen prep area automatically. Samtouch POS & Orderme is a full turnkey solution which handles all your sales channels effectively.

Unlike other stand-alone food apps available on the market there are no commission charges.



**SAMTOUCH  
ORDERME**



## Customer Experience

Samtouch OrderMe increases order processing times by at least 35%.



## Order & Pay @ Table

Customers can place orders at their own pace and at the same time reduce staffing levels.



## Take-Away

Customers can place orders and select the time for collection at their convenience



## Delivery

Provide customers with a platform to place orders and select a delivery slot that meets with you production space



## Directory Listing

As an OrderMe user your business will be listed in our venue directory. When customers search within your area your business listing will be displayed giving you every opportunity to gain new customers. Customers are able to list your venue as a favourite, so they can find it easily next time they are placing an order.



## Venue Options

OrderMe is supplied with all venue sales channels as standard. Whether you are looking for Order @ Table, take-away or delivery channels they are inclusive as part of your system. Each channel can be enabled or disabled as required.



## Price Levels

Order @ Table service inevitably is priced higher than take away and delivery prices. Samtouch POS & OrderMe can be configured with up to six price levels per product and each sales channel can be preset with one of these price levels.



## Food Allergens

Each product can be assigned with one of the 14 allergens. This will be indicated on the product information screen. Note: If an ingredient is assigned an allergen this will be populated through to the product information.



## Order Fulfilment

For take-away and delivery orders you can configure the number of orders that can be procured within a specified time. For example; you could configure the system to handle 20 take-away orders per time range and in addition handle only 4 delivery orders within the same time range.



## Product Production

Individual item fulfilment time is great where you are limited to the number of items you can prepare in a set time. For example: Your pizza oven capacity only allows you to prepare 15 pizzas per hour. Once capacity is reached any orders including pizzas will move onto the next available time slot.



## Advanced Ordering

Customers can book take-away & delivery orders days in advance depending on how you have configured your system. OrderMe will monitor the orders that are pending and dispatches them to Samtouch for processing as required. This advanced feature ensures you don't have to keep a manual list of orders required in the future.



## Product Menu

Some products may only be offered for sale on certain sales channels (i.e Order @ Table). OrderMe provides you with the flexibility to include or exclude items from different channels or include items in multiple product groups. (i.e Starters and main course)



# Samtouch – Orderkiosk

**Orderkiosk** is a cutting-edge solution designed to revolutionize the way businesses in the hospitality, contract catering, and healthcare industries operate. By offering a cashless environment, this innovative system enables customers to place orders and make payments independently through an interactive touchscreen menu.

This not only enhances the overall customer experience but also helps businesses increase order numbers and basket values effortlessly. With SelfService, businesses can streamline their processes, reduce wait times, and improve operational efficiency.

The interactive touchscreen menu provided by **Orderkiosk** is user-friendly and intuitive, making it easy for customers to navigate and place their orders without the need for assistance from staff members. This not only empowers customers to make decisions at their own pace but also frees up staff to focus on other important tasks, ultimately leading to a more efficient and productive work environment.

Additionally, the cashless payment system eliminates the need for handling physical cash, reducing the risk of errors and theft while providing a more secure transaction process for both customers and businesses.

By implementing **Orderkiosk** in your business, you can stay ahead of the competition and meet the evolving needs of your customers in today's fast-paced world. Whether you run a restaurant, contract catering, theme park, or healthcare facility, this innovative solution can help you enhance customer satisfaction, increase sales, and drive business growth. With **Orderkiosk**, you can create a seamless and convenient ordering and payment experience that will leave a lasting impression on your customers and set your business apart from the rest.



## Reduced Costs

Utilising kiosk technology in your business reduces staffing levels but at the same time increases order value



## Fully integrated System

Orderkiosk fully integrates with your Ezeepos POS and kitchen order solution



## Nobody Likes Waiting

Reduce queueing with a fast and efficient Point Of Sale solution from eZeePos



## Flexibility

Depending on your requirements we have a range of kiosks available, either wall mount, countertop mount or floor mount.

# iMin Crane 1

## Multi-purpose Self Service Kiosk

Crane 1 will prove capable to meet the demanding and unique needs of every business.



Modularity

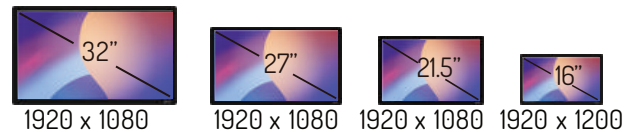


## iMin's masterclass in flexible and innovative product design.

Facilitate a unique and smooth checkout experience for your customers.

### Main Display

Minimalistic and modern design  
4 available sizes to choose from



### Secondary Display

Optional purchase to suit  
your business needs



### Accessory

5 different modules to satisfy  
Different business needs





# Easy Tip



**EasyTip is a system that allows customers to tip staff directly, cutting out the middleman to ensure workers get the full gratuity instantly and without unfair deductions.**

The process is fast and easy to use. It's transparent for all parties, with incredibly low costs, minimises red tape and also gives users the opportunity to leave feedback.

As fewer consumers carry cash these days, and with new regulations regarding restaurant tips and service charges on the horizon, direct cashless tipping is the future, and EasyTip offers the ideal solution.

## What are the benefits of EasyTip for employees?

Full control of your tips and absolute transparency. Depending on how your system is set up, you can either receive your tips instantly straight into your bank account; weekly or monthly, without having to handle cash.

If the tipper elects to pay the transaction costs, then you will receive 100% of your tip without deduction. You can monitor your tips, create a personalised page with your savings goals, receive feedback and stay on top of your tax obligations.

## What are the benefits of EasyTip for businesses?

EasyTip offers a range of benefits to businesses at zero cost: Give staff a fair and transparent mechanism to receive tips Receive feedback and public reviews about your business at exceptional conversion rates

- Monitor staff performance
- Cut down on bureaucracy, reduce administrative costs
- Simplify your tip sharing system, free up management time
- Avoid having to pay National Insurance Contributions on service charges or tips
- Restaurants will be ideally placed and prepared for the new regulations on tips



## How it works?

- Point your smart phone at the QR code on the receipt
- Choose how much you want to tip and leave rating
- Your tip is sent direct to the venue



**For more information:** [www.easytip.net](http://www.easytip.net)

# Samtouch SamView

**The SamView reporting app is an easy way for independent restaurateurs to view reports on the go.**

With our user-friendly platform, you will be able to take time off from your business yet easily check sales, employee performance and more from your Android/Apple phone.

With its seamless integration into your cloud based Samtouch Back-Office system, SamView provides up to the minute information from each of your business locations or consolidated of all your locations.

List of Reports Available:

- **Financial Totals** - Gross Sales, Payment Types, Sale Adjustments. i.e Refunds, Covers etc.
- **Time Periods** - Turnover By Time Periods.
- **Product Groups** - Quantity & Turnover By Categories.

- **Best Product** - Sales By Quantity Sold.
- **Favourite Products** - Sales By Your Tracked Products.
- **Location** - Breakdown Of Sales Per Location.

Not only can you report on the current sales, but also by the following date ranges:

Today, Yesterday, This Week, Last Week, This Month, Last Month, Year To Date, Last Year.



**SAMTOUCH**  
**SAMVIEW**



## Easy To Use

The SamView App is easy to use with read only access to your back-office system.



## Real-Time Info

SamView App provides real time sales information about your business 24/7.



## Secure Connection

Read Only secure connection to your cloud back office ensure your data is safe.



## Cross Platform OS

SamView is Android or iOS compatible covering the majority of mobile phones.

# SAMTOUCH

CLOUD OFFICE

# Cloud Technology

**Samtouch Office our SAAS solution provides hospitality businesses with the flexibility required in a demanding industry.**

The continued growth in internet & mobile technologies means that you can access your data anytime, any-place anywhere allowing you to run your business wherever an internet connection is available.

Samtouch Office and cloud technology is the perfect partner to a growing business allowing you to act on data instantly.

Whether it be stock inventory, detecting shrinkage through void or refund notifications or fast menu and price updates. Samtouch Office provides the management tools to keep you ahead of the game.

By adopting cloud technologies your back-office solution is up to date as soon as a release becomes available.

No more costly software updates the utilisation of cloud technologies means your system is always up to date and features are added at no extra cost to you.



“Samtouch Office and cloud technology is the perfect partner to a growing business allowing you to act on data instantly.”



## Instantly Updated

Access your data anytime, any-place anywhere allowing you to run your business.



## Management Tools

Samtouch Office provides the management tools to keep you ahead of the game.



## No Down Time

Detect shrinkage through void or refund notifications plus fast menu and price updates.



## Latest Version

The utilisation of cloud technologies means your system is always up to date.

# Remote Management

**You can access your entire back office system securely on any device with a web browser anywhere in the world. Whether keeping an eye on turn-over, updating menu's or prices, checking inventory levels or running sales reports.**

The Samtouch Office portal allows you the flexibility to check on business performance whilst you are away from the premises.

Samtouch Office our cloud based back office SAAS solution is supplied at a low monthly cost solution, reducing your initial outlay for your system.

There are no expensive hardware costs as your existing PC or tablet can be used to process your information. As new updates come on stream your platform will be automatically updated, so your system is always up to date with new features and enhancements.

You can rest assured that your data is safe as we host all solutions on Microsoft Azure. With over 3,500 cyber-attack experts working 24/7, 365 days a year, the highest level of security is ensured.



“The Samtouch Office portal allows you the flexibility to check on business performance whilst you are away from the premises.”



**Secure Connection**  
Hosted on Microsoft Azure who provide the highest level of security, ensuring your data is safe.



**Low Running Costs**  
No need for expensive PC hardware, just a low-cost monthly charge.



**System Updates**  
All new features and enhancements are added to your system automatically.



**Works With Any O/S**  
Samtouch Office will operate on either Windows, Android or Mac operating systems.



# Inventory Stock Control

**Take control of your stock via Samtouch Office. Full or partial stock counts can be carried out instantly with stock variances highlighted quickly, backed up with intelligent reporting.**

If you are controlling ingredients, barrels, wine bottles, Samtouch Office automatically controls different sales units or recipe nesting and explodes inventory into its component parts.

The recipe & sizes features allow you to analyse individual meals based on ingredient costings and indicate a sell price based on your margin.

As ingredient prices increase intelligent reporting highlights your shrinking margin providing you with the tools to manage prices accurately.

Automatic dash board alerts signal low stock levels for you to act on ensuring you never run out of stock on key ingredients.

Supplier order reports can be run instantly and provide recommended order levels based on current stock and product trends.



“The recipe & sizes features allow you to analyse individual meals based on ingredient costings and indicate a sell price based on your margin.”



## Recipe & Sizes

Analyse individual meals based on ingredient costings and indicate a sell price.



## Intelligent Reporting

Highlights your shrinking margin providing you with the tools to manage prices accurately.



## Dashboard Alerts

Signal low stock levels for you to act on ensuring you never run out of stock on key ingredients.



## Multi-Location Businesses

Analysis stock inventory across the group and move stock as necessary.

# Employee Management

**Cutting down shrinkage, misuse and errors is a simple way to increase profitability and improve customer retention.**

Samtouch Office provides a range of notifications to highlight voids and refunds or any other area's that may be susceptible to abuse.

Monitor staff sales performance against increases profitability. Intelligent reporting provides average spend per operator, tracks sales performance i.e. monitor starter or dessert sales.

Identify employees who may need further sales training in promoting specific range of products or require further POS training to reduce operational errors.

Keeping track of staff working hours can be time consuming. Samtouch Office offers a simple

but effective time and attendance features that tracks staff working hours and provides easy to read reports.



“Intelligent reporting provides average spend per operator, tracks sales performance i.e. monitor starter or dessert sales.”



## Highlight Employee Training Needs

Looking at sales trends across operators can highlight training needs.



## Reduce Shrinkage

Accurate pricing, monitoring over rings and refunds can reduce shrinkage.



## Customer Bills

Build customer confidence with easily readable customer receipts.



## Time & Attendance

Keep a check on hours worked by all staff members.

# Sales Reporting

The combination of Samtouch & Samtouch Office offers a wealth of sales reports which are constantly been updated real-time, ensuring that any report you take is “bang up to date”.

Whether you are looking at Financial sales information, Staff Performance, Stock Valuations or Profit reports the Samtouch suite provides you with the management tools to make fast decisions about your business performance.

For multi-site businesses your Samtouch Office suite is the hub to business performance indicators. Whether you are looking at a bird's eye view of all your businesses or drilling into a specific business or indeed an individual POS terminal.

### Sales Alerts

Sales alerts are an intrinsic part of system alerts built into Samtouch Office. With real-time monitoring of refunds, voids you can keep ahead of staff operations as they happen, helping to reduce shrinkage within your business.

### End Of Day Reporting

End of day reporting couldn't be simpler either instigated at the POS terminal or via Samtouch Office. Again, reports can be taken on individual terminal or consolidated terminals at POS level.

Financial Totals By Location		
From:		To:
YCR Distribution Limited		
TRADING		
GROSS SALES	1308.00	£3,278.04
NET SALES	87.00	£2,900.19
TRAINING		
TRAINING TOTAL	1.00	£0.00
IN DRAWER		
MEDIA IN DRAWER		£2,900.19
CASH IN DRAWER	0.00	£2,900.19
MEDIA SALES		
CASH	87.00	£2,900.19
	87.00	£2,900.19

“With real-time monitoring of refunds, voids you can keep ahead of staff operations as they happen, helping to educe shrinkage within your business.”



**Always Up To Date**  
Your POS is always up to date with Samtouch Back Office.



**Range Reports**  
Select a range of reporting dates, Today, Yesterday, Month, YTD or report range.



**Terminal Reports**  
Drill into actual terminal information across your multiple branches.



**Location Reports**  
Drill into individual locations, profitability per location etc.

# Security & Recovery

**Samtouch Office our 'software as a service' back office solution is hosted on one of the most secure infrastructures worldwide. Security is integrated into every aspect of Microsoft Azure.**

This powerful combination helps protect your applications and data, support your compliance efforts, and provide cost-effective security for organizations of all sizes.

As part of Samtouch Office we 'snapshot' a copy of your local POS solution. In the event of hardware failure we are able to restore the POS terminal to its last known restore point for quick system recovery.

This service is provided as a fail-safe system recovery for our support team and is not a substitute for your own backup processes.

- **Security** – Hosted on one of the most secure networks worldwide.
- **Restore Point** – We snapshot a copy of your POS system for backup recovery.

- **Performance** – Azure is a scalable solution that automatically increases resources as required.
- **Updates** – System updates are added seamlessly without any intervention from the



In the event of hardware failure we are able to restore the POS terminal to its last known restore point for quick system recovery.



**Microsoft Azure**  
Azure offers you unique security advantages derived from global security intelligence.



**Business Snapshot**  
In the event of hardware failure we are able to restore the POS terminal to its last known restore point.



**Scalable Solution**  
Microsoft Azure is a scalable solution that automatically increases resources as required.



**Latest Version**  
The utilisation of cloud technologies means your system is always up to date.

# Product Management

**In the hospitality industry we have found that there are a wide range of requirements from the EPOS solution in relation to product management.**

Whether you are creating recipes, product modifiers or promotions your system has to work with you and offer an easy interface to execute the required features.

With Samtouch and our back-office solution Samtouch Office product maintenance couldn't be simpler. The information we hold about each product is comprehensive, however we have managed to represent this on one easy to read product screen.

Whether your business operates a range of price levels, product sizes, loyalty points or a range of kitchen order printer's the product maintenance screen is simple to follow and update.

Whenever a product is updated it is seamlessly posted around the network so instantly your products

are updated. Alternatively, you can schedule updates that will take place automatically.

Maybe you have a special event or price update pending, leave Samtouch Office to update your system automatically.

0001 : 125ML WHITE WINE

Schedule: ☒ Immediate ☐ Timetabled

Description: 125ML WHITE WINE

POS Description: 125ML WHITE WINE

Product Group: 16 - HOUSE WINES

Prices	Stock	Tax Rates	General	Printing	Control
<div>Size 1</div> <div>UNIT: 1</div> <div>Print Display</div>		<div>Size 2</div> <div>EB: 1</div> <div>Print Display</div>		<div>Size 3</div> <div>UNIT: 1</div> <div>Print</div>	
<div>Location: All Locations</div>		<div>Last Cost: 0.000</div> <div>Avg Cost: 0.000</div> <div>Tgt Mgn %: 0.00</div>			
<div>Price 1</div> <div>Price Level 1: 3.25</div> <div>Price Level 2: 0.00</div>		<div>Points 1</div> <div>Points 2</div>		<div>Price 2</div> <div>Points 2</div> <div>Price 3</div>	

“Samtouch and our back-office solution Samtouch Office product maintenance couldn't be simpler.”



**Easy Access**  
Product information all under one easy to read screen layout.



**Product Info**  
Comprehensive product information to meet hospitality requirements.



**Schedule**  
Automatically schedule product price changes and updates.



**Maintenance**  
Product maintenance and price updates updated seamlessly.





# **SAMTOUCH** Hardware

VARIOUS

**Samtouch & Samtouch Office** solutions are fully compatible with the following products:



## SAM4S

### Titan S560 Touch

With its spill proof multi-touch bezelless display, ergonomic design and innovative base, the Sam4s Titan S560 is one of the most stylish and aesthetically pleasing point of sale terminals in its class.



## SAM4S

### SAPPHIRE Touch

The Sam4s Sapphire vibrant and precise 15" projective capacitive multi-touch display is extremely durable in most environments including withstanding water contact, dust and grease.



## SAM4S

### Forza Touch

From the POS industries most popular 4th generation Celeron J1900 processor up to the 7th generation Intel i5 processor and incorporating 4GB of RAM and the latest 64GB SSD drive as standard.



## imin

### Crane1 Self Service Kiosk

The Crane Android based self service kiosk available with or without stand. 16", 21.5", 27" & 32" touch screen with built-in thermal receipt printer & scanner. Connectivity Ethernet, wifi and bluetooth.



## Hisense

### HM628 10" Tablet POS (BT & Wi-Fi)

The HM628 rugged tablet is operational direct from the secure docking station or instantly mobile for order taking, product creation, stock maintenance or queue busting.





The SAM4S Sapphire POS is a versatile and modern point of sale system that combines sleek aesthetics with flexibility and commercial-grade reliability. It is purpose-built for point of sale, offering a 15-inch Vivid PCAP touchscreen display, with the latest industry standard Intel Celeron J6412 Processor for outstanding performance.

Designed with a splash-proof housing and a rugged hardened build, the Sapphire POS is able to withstand the tough conditions commonly found in commercial environments. This makes it a perfect choice for businesses looking for a reliable and long-lasting point of sale solution.



### Performance

Using the latest fanless Intel Celeron J6412 processor for POS, the SAM4S Sapphire offers outstanding performance in its class.



### 15" LCD Touch Display

Vibrant and precise projective capacitive touch screen with IP55 rating, withstanding water contact, dust & grease.



### Storage

The SAM4S Sapphire comes with 64GB SSD and 4GB RAM out of the box. 128Gb SSD option is available and well as RAM expansion up to 32GB.



### Style & Quality

The SAM4S Sapphire is designed and built to the highest quality. The aesthetics of the SAM4S Sapphire ensures that it doesn't look out of place in any retail or hospitality environment.



### Power Saving

With you POS terminal potentially in operation 24/7, the power consumption is kept to a minimum thanks to the low consumption of the CPU and system design.



## Advertisement

# SAM4S SAPPHIRE - 15"

## SPECIFICATIONS

CPU	Intel Celeron J6412 Quad Core up to 2.6GHz
Storage	SSD: 64GB/128GB
RAM	DDR2 4 Slot (Up to 32GB)
LCD	15" LED Backlight LCD (1024x768)
Touch	PCAP Touch
Serial	3 Ports (RS-232 RI/5V/12V BIOS selectable)
Parallel	1 Port (Optional)
USB	6 Ports
Ethernet	1 Port 1GB
External Display	DP 1 Port
Drawer	1 Port/ 2 CH (12V24V selectable)
Audio	1 Port (Line out), Internal Speaker (2W)
MSR	1/2/3 Track Support
Dallas Reader (iButton)	Magnetic Dallas / MSR Reader
Rear Display (Optional)	2 Line LCD (20 CH x 2 Line) LCD 9.7"
Wall Mount	VESA Wall Mount
Operating System	Windows 10 IoT Enterprise

## PARAMETERS

Power Supply	AC 100~240V, 50-60Hz/DC 12V, 5A (60W)
Dimensions	352(W) x 225(H) x 363(D)mm
Weight	5.3kg
Colour	Black, White
Certifications	CE/FCC/CB/KC/RoHS

• Without any prior notice, design and specification are subject to change

## PAX A80 EFT Terminal

Counter Top EFT Terminal

### PAX A80 Features:

- Counter Top.
- Android 6.
- Cortex A53 processor.
- 4-inch HD Touchscreen.
- Physical keyboard for ease of use
- Ethernet connection
- Optional 3G/4G connectivity

Everything you need  
to start accepting  
payments



## PAX A920 with OrderPad

Wireless Ordering System with Built-In EFT

### PAX A920 Features:

- 5-inch HD Touchscreen.
- Built-in Thermal Printer
- WiFi connectivity.
- Optional 3G/4G Data Sim For Mobile Payments.
- Point-to-point Encryption.
- Simple PCI Compliance
- Fast Money transfer.
- Remote Updates

**ORDERPAD**

Everything you need  
to start accepting  
payments



**VISA**

**VISA**  
Electron

**mastercard**

**maestro**

**AMERICAN EXPRESS**

## FEATURES OF THE PAX EMERCHANTPAY RANGE



### Low Rates\*

Cost effective transaction charges  
and gateway fees



### Payments

Payment made direct to your  
preferred bank



### On-line Portal

View your transaction via the  
online customer portal

SAMTOUCH ALSO INTEGRATES WITH THESE PROVIDERS:-

**paymentsense**

**worldpay**

**sage pay**

**merchantpay**



## Swift 2 Android Handheld

The Swift 2 is designed for convenience, functionality and style. A lightweight and portable device that can be used for taking orders at the table with our OrderPad fully integrated solution. We can now offer card payments of the Swift 2 Pro NFC with come payment providers

### Main Features:

- Slim Smartphone Design.
- 4 xCortex A35 processor  
Includes charging cradle.
- Android 8.1 Operating System.
- 5.5" 720x1280 touc display.
- Build-in camera 5.0M
- Built-in 1D/2D scanner
- Wifi / bluetooth
- 100mm/s receipt printer.
- 1Gb RAM + \*Gb ROM
- 207.4mm x 82mm x 30.5mm.



The iMin Swift 2 handheld has a sleek design fits easily in your pocket or hand .

With built-in Wifi, bluetooth, 3G & GPS, the Swift 2 keeps you connected wherever you are.

ORDERPAD

SAMCOUNT

SAMVIEW



## 21.5" Kitchen Video Display [1920 x 1080]

Transform the way orders are handled in the kitchen using the latest technology.

- 21.5" Touchscreen Display.
- 4 x Cortex A17, 1.6GHz
- 2GB RAM + 16GB ROM.
- Android Operating System.
- Resolution 1920 x 1080.
- 100M Ethernet, Bluetooth
- Built-In Wi-fi 802.11B/G/N.
- Dimensions (H) 319 x (W) 522mm x (D) 42mm

21.5 Inch  
Touch  
Screen







## SAM4S

### Rear Customer Displays

2-Line VFD, 9" & 15" LCD Rear Customer Displays.

Use Rear Customer Displays for Food & Drink Promotions.

### Clerk Sign Ons

Dallas Readers & MSR Readers for Sam4s Touch Screens.



### Cash Drawer

EC-465 Lockable Cash Drawer, 12/24V (8 Coin & 4 Note Compartment).



### Loyalty Cards

Increase Transaction Speed with Multiple Operator Sign-Ons.



### Till Rolls

Thermal Receipt Till Rolls (3") & Thermal Label Rolls (2" & 4").



## BIXOLON

### Dot Matrix Printer

SRP-275 (3") Kitchen Receipt Printer.



## BIXOLON

### Thermal Label Printers

SLP-DX220 (2") & SLP-XD3 (4") Thermal Label Printers.



## SAM4S

### Thermal Printers

Giant 100 (3") & HCube (3") Receipt Printers.



Your local system provider:

A large, empty rectangular box with a thin black border, intended for the user to provide their local system provider information.